

**CUSTOMER QUESTIONNAIRE**

*Receipt of Investment Services and Auxiliary Investment Services for Transactions  
with Financial Instruments*

APPENDIX - checking of Customer's knowledge of financial instruments

**Information about Customer**

Name, surname / Company name	
Personal ID number (date of birth (for non-residents of Latvia) / Reg. No.	

Please mark one or several correct answers (possible valuation – "correct" or "incorrect").

**1. Checking of Customer's knowledge of simple financial instruments – equity securities**

Which of the following financial instruments are capital securities?

- Ordinary share
- Bond fund certificate
- Bond
- Mortgage bond
- Share fund certificate
- Preferred share
- Debenture
- Futures
- Deposit

Valuation: \_\_\_\_\_

Please mark what affects the price of capital securities:

- Maturity date
- Dividend earnings

Valuation: \_\_\_\_\_

Is a shareholder guaranteed a refund in case of the share issuer's insolvency?

- Yes
- No

Valuation: \_\_\_\_\_

Total for equity securities: \_\_\_\_\_

**2. Checking of Customer's knowledge of simple financial instruments – debt securities**

Which of the following financial instruments are debt securities?

- Ordinary share
- Bond fund certificate
- Bond
- Mortgage bond
- Share fund certificate
- Debenture
- Futures
- Deposit

Valuation: \_\_\_\_\_

Please mark types of debt securities income:

- Coupon
- Dividends
- Earnings from buying-selling

Valuation: \_\_\_\_\_

Does a debt security give the right to participate in the shareholders' meeting of the issuer?

- Yes
- No

Valuation: \_\_\_\_\_

Total for debt securities: \_\_\_\_\_

### **3. Checking of Customer's knowledge of simple financial instruments – investment funds**

Which of the following financial instruments are instruments of investment funds?

- Ordinary share
- Bond fund certificate
- Bond
- Mortgage bond
- Share fund certificate
- Debenture

Valuation: \_\_\_\_\_

Please mark where investment fund certificates are listed:

- Stock exchange
- Depository
- Over-the-counter interbank market

Valuation: \_\_\_\_\_

Who manages an investment fund?

- Investment Management Company
- Investor
- Stock exchange

Valuation: \_\_\_\_\_

Total for investment funds: \_\_\_\_\_

### **4. Checking of Customer's knowledge of complex financial instruments**

Which of the following financial instruments are derivatives or contain their characteristics?

- Ordinary share
- Bond with inflation-adjusted return
- Option
- Mortgage bond
- Share fund certificate
- Priority share
- Debenture
- Futures

Valuation: \_\_\_\_\_

Insurance against potential losses due to changes in prices and against future changes of currency or interest rates is

- Hedging
- Arbitration
- Conversion

Valuation: \_\_\_\_\_

A buyer of financial instruments will not incur losses due to fluctuations in price of the underlying asset, however, there is a risk not to receive profit; meanwhile, the seller has the risk of unlimited losses which may exceed the premium received from buyer. This financial instrument is:

- Futures
- Option
- Forward

Valuation: \_\_\_\_\_

Total for complex financial instruments: \_\_\_\_\_

### 5. Checking of Customer's understanding of risk

Please arrange the following financial instruments according to their risk degree (starting with the lowest degree of risk, and finishing with the highest degree of risk), assuming that as of the moment of assessment you do not have any negative information about their issuers:

- Government debenture:
- Futures:
- Corporate bond:
- Ordinary share:

Valuation: \_\_\_\_\_

Using which of the following criteria the risk degree of a financial instrument can be evaluated?

- Nominal value of the financial instrument
- S&P/Moody's rating of the financial instrument
- The difference between buy and sell price

Valuation: \_\_\_\_\_

Can the currency rate fluctuation risk be considered as a risk related to investment into financial instruments?

- Yes
- No

Valuation: \_\_\_\_\_

Total for understanding of risk: \_\_\_\_\_

### CONFIRMATION STATEMENT

I hereby confirm that the information I have supplied is true, and I undertake to inform TRASTA KOMERCBANKA JSC of any changes to the information that I have furnished.

TRASTA KOMERCBANKA JSC hereby notifies that should you fail to submit data on changes to the information, which you have provided in this questionnaire, you agree that TRASTA KOMERCBANKA JSC shall not be held responsible for any consequences caused by incomplete information or failure to inform of any changes in the information supplied previously.

\_\_\_\_\_ *name, surname* \_\_\_\_\_ *signature* \_\_\_\_\_ *date*

Bank employee who has accepted the Appendix to the Questionnaire \_\_\_\_\_

Bank employee who has made the assessment: \_\_\_\_\_

Bank's commentaries: \_\_\_\_\_

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